



Apr 02, 2018

Categories:

[Press Releases](#)

[Recognition](#)

Authors:

[Nicholas C. Pappas](#)

Indianapolis Attorney Nicholas Pappas Included in BTI Client Service All-Stars 2018

Frost Brown Todd Indianapolis Member Nicholas C. Pappas is among 326 attorneys in the United States recognized by corporate counsel for delivering the best service in the 2018 edition of *BTI Client Service All-Stars*. The publication highlights select attorneys for their ability to meet and exceed the ever-rising demands and expectations of clients through their superior client focus, legal skills, unmatched business understanding, value, innovative thought leadership and overall excellent client experience.

Pappas concentrates his law practice in product liability and commercial litigation. He serves as national lead trial counsel for a major construction and agricultural equipment manufacturer and represents clients in lawsuits in state and federal courts throughout the United States. He chairs the Defense Research Institute's (DRI) Product Liability Committee, which is DRI's largest substantive law committee with more than 3,300 members. Pappas was also recognized as a BTI Client Service All-Star in 2016. He is AV[®] rated by *Martindale-Hubbell*[®] and has been selected for inclusion in multiple editions of *Chambers USA*[®], *Indiana Super Lawyers*[®], and *The Best Lawyers in America*[®].

About BTI Client Service All-Stars

In its 17th year of publication, the *BTI Client Service All-Stars* by BTI Consulting Group is established as the gold standard for corporate counsel and law firms to identify the lawyers who continuously provide the very best client service. Each year, BTI contacts a sample of legal decision makers at organizations with \$1 billion or more in revenue. The results published in the annual report draw on data collected in the ongoing Annual Survey of General Counsel. No attorney or law firm can self-nominate, self-refer or pay to be included in the report, but must be nominated directly by corporate counsel: clients have the final – and only – say. In the 2018 report,

clients point to “superior client experience” as a new factor driving all-star performance, with an emphasis on creating the strongest and longest-lasting relationships, built around adding value and client’s preferences.

© 2026 FBT Gibbons LLP. May be considered attorney advertising in some jurisdictions.